

“WIN 1 OF 4 ULTIMATE SPORTING EXPERIENCES” PLUS HOODIE GIFT WITH PURCHASE PROMOTION

4 JUNE TO 31 AUGUST 2024

TERMS & CONDITIONS

1. The “Promoter” is Roy Galvin & Co Pty Ltd trading as Galvin’s Plumbing Supplies (ABN 85 008 719 408) of 3-5 Sundercombe Street, Osborne Park WA 6017. Telephone (08) 9441 8544.
2. The promotion commences 07:00am (AWST) on 4 June 2024 and closes 05:00pm (AWST) on 31 August 2024 (Purchase Period).
3. Information on how to enter and the Prize form part of these Terms and Conditions. Entry into this Promotion is deemed to be acceptance of these Terms & Conditions. The Promoter’s decision not to enforce a specific clause of these Terms and Conditions does not constitute a waiver of that clause or of these Terms & Conditions generally.
4. Participating Products purchased outside of the Purchase Period will be ineligible for either a Hoodie gift with purchase component or contribute towards an entry into the chance to win component for this Promotion.

ELIGIBILITY

5. Entry into this promotion is only open to businesses and individuals who hold a Galvin’s Plumbing Supplies account, and who:
 - a. in the case of businesses, are in Western Australia and provide plumbing services in Western Australia;
 - b. in the case of individuals, are registered plumbers holding a current valid plumber’s licence issued in Western Australia and are aged 18 years or older; and
 - c. have complied, or are complying, with these Terms and Conditions (“Eligible Entrants”).
6. Where an Eligible Entrant is a business, if that entrant is drawn as the winner of the Prize, the relevant prize will be awarded to the nominated authorised representative for that business as recorded with the Galvin’s Trade Account, unless the authorised representative requests, and the Promoter agrees in its sole discretion, that the Prize be awarded to another individual. Any individual nominated by the authorised representative of an Eligible Entrant to receive a Prize must provide his or her consent to receive the Prize.
7. Employees (and their immediate families) of the Promoter, participating distributors, resellers, and agencies associated with this Promotion are ineligible to enter the Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
8. Each Eligible Entrant acknowledges that the Promoter can rely on these Terms & Conditions even if the Promoter only learns of an entrant’s ineligibility to enter after the Promoter has awarded a Prize to the ineligible entrant. Return of a Prize or payment of its equivalent value to the Promoter can be required by the Promoter if this occurs.

HOW TO ENTER – GIFT WITH PURCHASE “HOODIE”

9. To receive a gift with purchase “Hoodie” (defined below), Eligible Entrants must during the Promotional Period purchase at least four (4) Eligible Products from a Galvin’s Plumbing Supplies store (see <https://galvins.com.au/store-locator/>) on their Galvin’s Plumbing Supplies Trade Account (“Trade Account”), any “Rheem” or “Vulcan” products that is listed in Schedule 1 of these Terms and Conditions. A list of Eligible Products will also be available on the Galvin’s Plumbing Supplies website at www.galvins.com.au
10. Multiple purchases of Eligible Products are permitted over the promotion during the Purchase Period in order to accrue sufficient purchases to qualify.
11. There is a limit of two Hoodies per Eligible Entrant.
12. It is the responsibility of the Eligible Entrant to ensure each Eligible Product is correctly recorded against their Galvin’s Plumbing Supplies Trade Account during the Purchase Period.

GIFT WITH PURCHASE “HOODIE” DETAILS

13. Hoodies are available in black colour only with Galvin’s Plumbing Supplies and Rheem logos.
14. Sizes of hoodies are subject to availability and the Promoter accepts no responsibility should an Eligible Entrant not be able to receive their preferred size.
15. Hoodies will be awarded to Eligible Entrants within four (4) weeks of the Promotion Period ending.
16. Hoodies will be available to collect at a branch of the Promoter’s choosing. Should the Eligible Entrant wish to select another store, it is at the discretion of the Promoter whether or not the request will be honoured.

HOW TO ENTER – CHANCE TO WIN 1 OF 4 ULTIMATE SPORTING EXPERIENCES (MAJOR PRIZE)

17. To enter the promotion, an Eligible Entrant must during the Purchase Period, purchase from a Galvin’s Plumbing Supplies store (see <https://galvins.com.au/store-locator/>) on their Galvin’s Plumbing Supplies Trade Account (“Trade Account”), any “Rheem” or “Vulcan” products that is listed in Schedule 1 of these Terms and Conditions. A list of Eligible Products will also be available on the Galvin’s Plumbing Supplies website at www.galvins.com.au
18. A minimum of four (4) Eligible Products must be purchased during the Purchase Period by an Eligible Entrant which is validly recorded against that entrant’s Galvin’s Plumbing Supplies Trading Account to qualify for the major draw.
19. Once four (4) Eligible Products are purchased and recorded against an Eligible Entrant’s Trade Account, an Eligible Entrant will receive four (4) automatic entries into the major draw.
20. As indicated above, multiple entries are permitted into the major draw, subject to the following:
 - a. Each Eligible Product must be purchased and recorded against the Eligible Entrant’s Trade Account.
 - b. There is a limit of 1 major prize to be won per Eligible Entrant (i.e. an Eligible Entrant cannot win multiple major prizes).

- c. Each additional Eligible product purchased beyond the first four (4) will generate one further automatic entry into the major draw. For example, if an Eligible Entrant purchases seven (7) Eligible Products in the Purchase Period, they will receive seven (7) entries into the prize draw. If an Eligible Entrant purchases three (3) Eligible Products, they will receive zero (0) entries into the prize draw.

21. All entries must be submitted by a person in that person's name. Any automated Entries, fraudulent Entries, or Entries by persons using an alias, will be deemed invalid.

DRAW & NOTIFICATION OF WINNERS

22. There will be 4 major prize draws (i.e. one draw for each of the four major prizes to be won), each to be conducted at the premises of Galvin's Plumbing Supplies, 3-5 Sundercombe Street, Osborne Park, WA 6017.

MAJOR PRIZE DRAWS

23. The major prize draws will occur at 2pm AEWT on 5 September 2024.
24. Four (4) major prizes will be awarded to Eligible Entrants from all entries received. The first four (4) valid entries drawn from all entries received during the Promotional Period will win the major prize.
25. All winners of a major prize will be notified by a telephone call and/or email by 7 August 2024, and the winners' names will then be published on the Promoter's website at www.galvins.com.au within 72 hours.
26. All major prize winners will be required to claim their prize by 5pm AWST on 9 August 2024, by contacting the Promoter (either by email or telephone). If a major prize remains unclaimed at this time, then subject to any directions from the applicable regulatory authority, the original winner of that prize will forfeit the prize.
27. An unclaimed prize draw will occur at 2pm AWST on 10 August 2024 at the same address as specified in paragraph 21 for all unclaimed prizes.
28. The new winner(s) will be notified by phone or email by 10 August 2024, and their name(s) will be published on the Promoter's website within 72 hours.
29. The new winner will be required to claim their major prize by contacting the Promoter (by email or telephone).
30. If a new winner does not claim his or her prize by 12 noon AWST on 14 August 2024, the prize will be forfeited by the new winner and will not be awarded to any individual.

PRIZE DETAILS

31. There are four trips to be won.
32. Prizes: a return trip for one (1) to the 2024 AFL Grand Final, Victoria each valued up to \$5,412 incl. GST. Each prize includes:
- Return domestic economy flights to Melbourne, Australia from Perth departing on 27 September 2024;
 - Two nights' accommodation at a four star hotel near or in the Southbank region, Melbourne, Australia;
 - Category 2 seating whilst attending the AFL Grand Final;
 - Daily meals (excluding mini bar), shared transfers to/from Melbourne Airport, pre-game and post-game entertainment;
 - Return flight to Perth, Australia on Sunday, 29 September 2024.
33. The terms of the prize referred above are non-negotiable, including dates of travel. Any money to spend at the event or during the travel, additional meals, insurance, transport to and from departure point to the hotel or otherwise, any other transfers, items of a personal nature, in-room charges including minibar, and all other ancillary costs, are not included.
34. The itinerary is to be determined by the Promoter in its sole discretion. Frequent Flyer points will not form part of the prize.
35. Prize is subject to Winners agreeing to any terms and conditions of the service providers. Winners may be required to present their credit card at time of accommodation check in. It is the responsibility of any winner to be aware of these terms and conditions.
36. All costs related to participating in this Promotion, and any tax liability arising out of participating in this Promotion, are the responsibility of the Eligible Entrant.
37. Prizes or parts of the prize are not transferable or exchangeable and cannot be taken as cash including any component which is unused or forfeited.
38. If any prize (or any part of the prize) is unavailable, the Promoter reserves the right to replace it with a prize (or part of a prize) of the same or higher value and of similar specification, subject to any written direction from an applicable regulatory authority.
39. Total prize pool for this promotion available in Western Australia is \$21,648.

VALIDATION

40. The Promoter reserves the right, at any time, to verify the validity of Entries and the eligibility of entrants (including an entrant's identity, age, place of residence, and status of his or her plumber's licence) and reserves the right, in its sole discretion, to disqualify any person who the Promoter has reason to believe is not an Eligible Entrant, has not complied with these Terms & Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such a person are reserved.
41. The Promoter may disqualify any person who is ineligible to enter this Promotion, or any non-compliant entry (including an entry where an Eligible Entrant cannot provide proof of purchase of an Eligible Product), even if the Promoter only learns of that person's ineligibility or the entry's invalidity after the Promoter has awarded a Prize to that person. In that case, the Promoter may require the person to return the Prize or make a payment of the Prize value to the Promoter.
42. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
43. Incomplete or indecipherable entries will be deemed invalid.
44. Eligible Entrants must retain the original tax invoice, or a photocopy of the tax invoice, for each Eligible Product registered on their Trade Account during the Promotional Period in connection with this Promotion, for a period of 4 months after the end of the Promotional Period. Further, the Promoter may require Eligible Entrants to provide the relevant tax invoice (or copy) for verification purposes as a condition of the Eligible Entrant claiming a Prize. Each tax invoice relating to the purchase of an Eligible Product must clearly indicate that the Eligible Product was purchased on a date falling within the Promotional Period but prior to the relevant entry into this Promotion. Failure by an Eligible Entrant to provide proof of purchase of an Eligible Product when requested by the Promoter may, in the absolute discretion of the Promoter, result in invalidation of the relevant Entries.

MISCELLANEOUS PROVISIONS

45. Eligible Entrants consent to the Promoter using their name, likeness and/or image in the event they win a prize (including photograph, film and/or recording of the same) in any media for an unlimited period, without remuneration, for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
46. If this promotion is interfered with in any way or is not capable of being conducted as planned due to any force majeure event, or if the Promoter's IT systems (or those of its contractors or agents) are infected by a computer virus, or there is any bug, tampering, unauthorised intervention, fraud, technical failure or any other problem beyond the reasonable control of the Promoter, which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law:
- to disqualify any Eligible Entrant or any affected entries; or
 - subject to any written directions from a regulatory authority, to modify, suspend, postpone, terminate, or cancel the promotion.
47. In these Terms and Conditions, "force majeure event" means any event which is beyond the control of the Promoter, including but not limited to strike, lock-out or other industrial/labour disputes, war, riot, civil commotion, terrorist act, malicious damage, act of God, fire, flood, storm, natural disaster, global health emergency, epidemic, pandemic, quarantine, or compliance with any law or governmental order, rule, regulation, or direction.
48. Any cost associated with accessing a promotional website is the entrant's responsibility and is dependent on the internet service provider used.
49. Nothing in these Terms & Conditions limits, excludes, restricts or modifies, or purports to limit, exclude, restrict or modify, any consumer guarantee, right or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be lawfully limited, excluded, restricted or modified by agreement ("Non-Excludable Guarantees"). All other terms, warranties, guarantees, rights, or liability which would otherwise be implied or apply to these Terms & Conditions are excluded.
50. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible, and excludes all liability whether in contract, tort (including negligence) or otherwise, for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of or in connection with:
- this promotion or any prize (including, without limitation, the taking or using of a prize; or any tax liability incurred by a winner as a result of accepting a prize);
 - any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - any theft, unauthorised access or third-party interference;
 - any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - any variation in prize value to that stated in these Terms & Conditions; or
 - any tax liability incurred by a winner or entrant.
- g. Subject to paragraph 47 each winner of a prize agrees that they take and use the prize at their own risk.
51. As a condition of accepting a prize, each winner must sign any legal documentation as, and in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
52. These Terms & Conditions are governed by the laws of New South Wales.
53. Any part of these Terms & Conditions that is unenforceable or illegal will be severed, and such severance will not affect the enforceability of the remaining provisions of these Terms & Conditions.
54. Subject to applicable laws and to the approval (if required) of the regulatory authorities in each relevant jurisdiction:
- these Terms & Conditions will be published at www.rheem.com.au/melbournecup and may be updated at any time without notice; and
 - any changes will be effective immediately on publication of the revised Terms & Conditions, or within such other timeframe as may be advised by the Promoter.
55. The Promoter collects personal information of the entrants to this Promotion, including the winners, in order to conduct this Promotion (including names, business addresses, mobile numbers and email addresses). If the personal information is not provided, the person will not be able to enter this Promotion or take a Prize. All personal information will be handled by the Promoter in accordance with the "Promoter's Privacy Policy" which can be found at <https://galvins.com.au/privacy-policy/>. By entering this Promotion and (if applicable) accepting a Prize, each Eligible Entrant is consenting to the Promoter's handling of their personal information in accordance with the Promoter's Privacy Policy. This use includes the use of Eligible Entrant's personal information for direct marketing purposes. Individuals may choose to opt-out of the use of their personal information for direct marketing purposes by contacting the Promoter's privacy officer either by:
- Post to Galvin's Plumbing Supplies, 3-5 Sundercombe Street, Osborne Park; or
 - Telephone on (08) 9441 8544.
- The Promoter may disclose entrants' (or their authorised representatives') personal information to Rheem Australia (ABN 21 098 823 511) and enable Rheem Australia to communicate directly with entrants regarding the promotion, including the entrant's progress towards meeting the threshold for entry into the relevant prize draw. Rheem Australia will handle this personal information in accordance with its own Privacy Policy which can be found at www.rheem.com.au/rheem/privacy.
56. The Promoter's decisions in relation to this promotion are final and no correspondence or communication will be entered into in relation any aspect of this promotion.
57. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

SCHEDULE 1 – ELIGIBLE PRODUCTS

SKU	Product Name
ELECTRIC WATER HEATERS	
431125G4	Rheem DualTEMP 125L Electric Water Heater - 1.8kW
431125G7	Rheem DualTEMP 125L Electric Water Heater - 3.6kW
431160G7	Rheem DualTEMP 160L Electric Water Heater - 3.6kW
431250G7	Rheem DualTEMP 250L Electric Water Heater - 3.6kW
431315G7	Rheem DualTEMP 315L Electric Water Heater - 3.6kW
481080G4	Rheem 80L Electric Water Heater - 1.8kW
481080G7	Rheem 80L Electric Water Heater - 3.6kW
481080G7/BL	Rheem 80L Electric Water Heater - 3.6kW - Hard water areas
491125G4	Rheem 125L Electric Water Heater - 1.8kW
491125G7	Rheem 125L Electric Water Heater - 3.6kW
491125G7/BL	Rheem 125L Electric Water Heater - 3.6kW - Hard water areas
491160G4	Rheem 160L Electric Water Heater - 1.8kW
491160G5	Rheem 160L Electric Water Heater - 2.4kW
491160G7	Rheem 160L Electric Water Heater - 3.6kW
491160G7/BL	Rheem 160L Electric Water Heater - 3.6kW - Hard water areas
491250G4	Rheem 250L Electric Water Heater - 1.8kW
491250G7	Rheem 250L Electric Water Heater - 3.6kW
491250G7/BL	Rheem 250L Electric Water Heater - 3.6kW - Hard water areas
491250G8	Rheem 250L Electric Water Heater - 4.8kW
491315G7	Rheem 315L Electric Water Heater - 3.6kW
491315G7/BL	Rheem 315L Electric Water Heater - 3.6kW - Hard water areas
491315G8	Rheem 315L Electric Water Heater - 4.8kW
491400G7	Rheem 400L Electric Water Heater - 3.6kW
491400G8	Rheem 400L Electric Water Heater - 4.8kW
GAS WATER HEATERS	
347090N0	Rheem 90L Gas Water Heater - Natural Gas
347135N0	Rheem 135L Gas Water Heater - Natural Gas
347135P0	Rheem 135L Gas Water Heater - Propane
347170N0	Rheem 170L Gas Water Heater - Natural Gas
347170P0	Rheem 170L Gas Water Heater - Propane
648135NG	Vulcan 135L Gas Water Heater - Natural Gas
648135NG/B	Vulcan 135L Gas Water Heater - Natural Gas - Hard water areas
648135PG	Vulcan 135L Gas Water Heater - Propane
648170N0/C	Vulcan 170L Gas Water Heater - Natural Gas
648170NG	Vulcan 170L Gas Water Heater - Natural Gas
800135N0	Rheem 135L Gas Indoor Water Heater - Natural Gas
800135P0	Rheem 135L Gas Indoor Water Heater - Propane
800170N0	Rheem 170L Gas Water Heater - Natural Gas
850265N0	Rheem 265 Gas Water Heater - Natural Gas

SKU	Product Name
850295N0	Rheem 295 Gas Water Heater - Natural Gas
850330N0	Rheem Stellar 330 Gas Water Heater - Natural Gas
850330N0/B	Rheem Stellar 330 Gas Water Heater - Natural Gas - Hard water areas
850360N0	Rheem Stellar 360 Gas Water Heater - Natural Gas
854265N0	RheemPlus 265 Gas Water Heater - Natural Gas
854295N0	RheemPlus 295 Gas Water Heater - Natural Gas
8A0340N0	Rheem 340 Gas Stainless Steel Water Heater - Natural Gas
GAS CONTINUOUS FLOW WATER HEATERS	
876A12PF	Rheem 12L Gas Continuous Flow Water Heater : 50°C preset - Propane
876A12NF	Rheem 12L Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
874A12PF	Rheem 12L Gas Continuous Flow Water Heater : 60°C preset - Propane
874A12NF	Rheem 12L Gas Continuous Flow Water Heater : 60°C preset - Natural Gas
876A16PF	Rheem 16L Gas Continuous Flow Water Heater : 50°C preset - Propane
876A16NF	Rheem 16L Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
874A16PF	Rheem 16L Gas Continuous Flow Water Heater : 60°C preset - Propane
874A16NF	Rheem 16L Gas Continuous Flow Water Heater : 60°C preset - Natural Gas
876A20PF	Rheem 20L Gas Continuous Flow Water Heater : 50°C preset - Propane
876A20NF	Rheem 20L Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
874A20PF	Rheem 20L Gas Continuous Flow Water Heater : 60°C preset - Propane
874A20NF	Rheem 20L Gas Continuous Flow Water Heater : 60°C preset - Natural Gas
876A26PF	Rheem 26L Gas Continuous Flow Water Heater : 50°C preset - Propane
876A26NF	Rheem 26L Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
874A26PF	Rheem 26L Gas Continuous Flow Water Heater : 60°C preset - Propane
874A26NF	Rheem 26L Gas Continuous Flow Water Heater : 60°C preset - Natural Gas
876627PF	Rheem 27L Gas Continuous Flow Water Heater : 50°C preset - Propane
876627NF	Rheem 27L Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
874627PF	Rheem 27L Gas Continuous Flow Water Heater : 60°C preset - Propane
874627NF	Rheem 27L Gas Continuous Flow Water Heater : 60°C preset - Natural Gas
866627NF	Rheem 27L Internal Gas Continuous Flow Water Heater : 50°C preset - Natural Gas
HEAT PUMPS	
551180C5	Rheem AmbiPower MDC-180 Heat Pump - 2.4kW
551180C5/B	Rheem AmbiPower MDC-180 Heat Pump - 2.4kW Blue Anode
55127005	Rheem Ambiheat HDC-270 Heat Pump - 2.4kW
55127005/BL	Rheem Ambiheat HDC-270 Heat Pump - 2.4kW with Blue Anode
55132507	Rheem MPI-325 Series Heat Pump - 3.6kW
551E280G5	Rheem AmbiPower 280e R290 Heat Pump 2.4kW
551E280G5/B	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Blue Anode

